



## Press Release

Athens, August 12, 2021

### Alpha Bank at the side of those affected by the wildfires

Alpha Bank provides tangible support to Individuals and Entrepreneurs that have been affected in the areas of our country hit by the wildfires, putting in place **special arrangements and facilities to help them service their loan obligations and restore the damage they have suffered.**

Specifically, the Bank, **in the context of the State's announcements and of the relevant announcement of the Hellenic Bank Association (HBA)**, provides **immediately its Retail and Business Customers**, who have their residence and/or registered office of their business in the affected areas and have suffered damages, with the **option of suspending for 6 months the payment of instalments on housing, business and consumer loans, as well as on credit cards.**

In addition, for Individuals and Businesses affected by the wildfires, the **suspension for 6 months of all enforcement actions** is provided for. **Interested Customers wishing to be included in the above measures should submit a relevant application to the Bank's Branches.**

In the context of the actions regarding the restoration of private homes and business premises, Alpha Bank provides specialized **mortgage loans with a preferential interest rate** for the repair of damages.

Moreover, in order to provide immediate relief to those affected and **in addition to the HBA's initiatives, Alpha Bank has already offered**, through its Corporate Responsibility initiatives, **7,500 items of packaged foods and basic necessities** to the **Hellenic Red Cross**, supporting its important humanitarian work and the activities of its national network of volunteers.

Alpha Bank contributes with these actions to the efforts for directly supporting those affected, while at the same time preparations have begun, in collaboration with the State and with similar bodies, for the **design and implementation of actions that will contribute**, on the one hand, to the **restoration of the natural environment** and, on the other hand, to the **overall response to the environmental crisis** caused by the fires.

The Bank's Branches remain at the disposal of interested Customers for receiving their applications for inclusion in the above special arrangements, which can be submitted **until December 31, 2021.**

